

## Scam Alert

## California Board of Naturopathic Medicine

The California Board of Naturopathic Medicine (Board) has been made aware of a new scam targeting licensees. In this scheme, an individual falsely identifies themselves as a Board staff and appears to transfer the call to Federal employees making the scam appear more legitimate. They will also send letters to licensees claiming their license is suspended. The letters falsely state the licensee is under investigation and is prohibited from practicing. To add authenticity to the scam, the individuals use fraudulent official-looking letterheads to gather personal and financial information to get the licensee to send money.

How to protect yourself:

- Remain vigilant.
- Never disclose any personal information, i.e. social security numbers, date of births, or credit/debit card numbers, without first taking steps to verify that the person requesting the information has a legitimate need for it.
- Contact the Board to inquire if there is a valid reason for the letter or investigative call.
- Be aware that DCA or the Board staff will never ask for credit/debit card information via a letter or over the phone.
- Contact the CBNM board team at <u>Naturopathic@dca.ca.gov</u> and put "Possible Scam Question" in the subject line. We will contact you as soon as possible.