

Guide for Completing Tables in BP&ED Oversight Review Questionnaire

Table 1a. Attendance

To complete *Table 1a. Attendance*, include the information for each board¹ member who served since the board's last sunset review.

Table 1b. Board/Committee Member Roster

Table 1b. Board/Committee Member Roster, should be completed for each board/committee meeting in the last four complete fiscal years. Each meeting date, location, member name, and meeting type should be noted. Indicate attendance at the meeting with a "yes", absence with a "no", and if they were not a member at the time of the meeting note that with "n/a."

Table 3. Fee Schedule and Revenue Table

Include all fees charged by the board. Revenue totals can be obtained from month 13 Calstars reports. Please report the percentage of revenue based on the most recent full fiscal year results.

Table 4. Fund Condition

For projected fiscal year revenues and budget authority, please use the numbers included in the most recent Governor's proposed budget. When determining projections for expenditures in future fiscal years, assume reversions based on the percentage reverted in the prior three full fiscal years. When determining months in reserve, one month's expenditure is one-twelfth of the budget authority for the next fiscal year based on the Governor's proposed budget.

Table 5. Expenditure by Program Component

The DCA Budget Office can prepare this table.

Table 6. License Population

These data elements can be obtained from the month 13 status report from Calstars.

Tables 7a. Licensing Data by Type and 7b. Total Licensing Data

¹ The term "board" in this document refers to a board, bureau, commission, committee, department, division, program or agency, as applicable.

Licensing data elements can be obtained from the Licensing for Job Creation (LJC) reports generated by the Department. Boards that self-report the LJC data, should use the definitions below when compiling this table.

Table 7a requires initial license and initial exam data input. Each data element has been defined below. It is important to remember that this table only asks for "Initial (first time)" licensure and exam information. Pending and cycle time data were not being captured prior to FY 2010-11.

| Definitions for Licensing Data (Tables 7a, 7b) | |
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| Application Type | License or Exam application name plus designate if data is for an exam or license (example: ARB (Exam) or ARB (Lic)) |
| Closed | Applicant withdrew application, application was abandoned, or application was denied during the reporting period. |
| Issued | Represents the number of licenses issued during the reporting period. The term "License" means initial licensure, temporary permits, interim licenses, registrations, and certificates. |
| Pending Applications (Total as of the close of the fiscal year) | Initial License/Initial Exam applications that have not been approved, issued, or closed. This number should include both applications for which the board is waiting on material from the applicant (incomplete applications) AND applications that the board has not reviewed yet. |
| Pending Applications outside of the board control: Incomplete) | A subset of "Pending Applications" – This is all applications that do not, upon initial submission, contain all necessary documents for examination eligibility and/or initial license and the board has advised the applicant. This entry is optional, and should be listed if tracked by the board. |
| Pending Applications within the board control: Complete) | A subset of "Pending Applications" – This is all applications that the board is working on which are not incomplete (missing information from the applicant). This entry is optional, and should be listed if tracked by the board. |
| Cycle Time/Processing Time (complete app) | Total days to process complete initial license/initial exam applications (applicant submitted all paperwork required). This is the timeframe from when the board received the application for initial exam and/or initial licensure to the time the application was approved for exam eligibility or license issuance. |

| Definitions for Licensing Data (Tables 7a, 7b) | |
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| Cycle Time/Processing Time (incomplete app) | Total days to process incomplete initial license/initial exam applications (applicant still owes the board documentation/information to complete the application). This means the application was deficient at some point during the approval process. This is the timeframe from when the board received the application for initial exam and/or initial licensure to the time the application was approved for exam eligibility or license issuance. |
| Cycle Time/Processing Time (Combined: Complete/Incomplete) | This is a weighted average of days to process applications (Combined initial license/initial exam applications). If the board is unable to separate the processing time, then a combined time for all applications should be entered. This is the timeframe from when the board received the application for initial exam and/or initial licensure to the time the application was approved for exam eligibility or license issuance. |

Table 8. Examination Data

This data is generated internally by each board.

Tables 9a, 9b, 9c. Enforcement Statistics

The following CAS reports will provide most of the enforcement data needed to complete Tables 9a, 9b, and 9c: EM 10, 091, 096 and 095. However, additional reports may be needed. Committee staff will provide a complete list under separate cover.

Boards that do not use the CAS enforcement modules, please use the “Definitions for Enforcement Data” below

| Definitions for Enforcement Data (Tables 9a, 9b, 9c) | |
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| COMPLAINTS | Cases that are generated by consumer complaints, internal complaints and referrals from other agencies. |
| Received | Total count of complaints received by the board. |
| Closed | Total count of complaints closed, and NOT referred for investigation, by the board. |

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| Referred to Investigation | Total count of complaints referred to Investigation (either Desk Investigation, Non-Sworn Investigation, or Sworn Investigation). |
| Average Time to Close | Cycle time; from complaint received to complaint closed OR referred to investigation. Calculated in days. |
| Pending (close of FY) | Total count of complaints which have been received by the board, but have not yet been closed or referred to investigation. |
| CONVICTIONS/ARRESTS | Cases generated by criminal history reports. |
| CONV Received | Total count of convictions received by the board. |
| CONV Closed | Total count of convictions closed by the board or referred for investigation. |
| Average Time to Close | Cycle time; from convictions received to complaint closed OR referred to investigation. Calculated in days. |
| CONV Pending (close of FY) | Total count of convictions which have been received by the board, but have not yet been closed or referred to investigation. |
| ALL INVESTIGATIONS | When a case is assigned to investigation. |
| First Assigned | Total number of initial assignments to investigation (Desk, Non-Sworn, or Sworn). |
| Closed | Total number of Investigations (Desk, Non-Sworn and/or Sworn) which are closed. |
| Average days to close | Cycle time; from when the case was received as a complaint, to when it is closed at the Desk, Non-Sworn, or Sworn investigation level. |
| Pending (close of FY) | Total count of Investigations which have been received by the board, but have not yet been closed or referred to further investigation. |
| Desk Investigations | When a case is assigned to an analyst for desk review. |
| Closed | Total count of Desk Investigations closed by the board. |

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| Average Time to Close | Cycle time; from the dated when the Desk Investigation was received as a complaint, to the dated when it is closed OR referred to further investigation. Calculated in days. |
| Pending (close of FY) | Total count of Desk Investigations which have been received by the board, but have not yet been closed or referred to further investigation. |
| Non Sworn Investigation | When a case is assigned for field investigation by an investigator who is NOT a sworn peace officer. |
| Closed | Total count of Non-Sworn Investigations closed by the board. |
| Average Days to Close | Cycle time; from the date when the Non-Sworn Investigations was received as a complaint, to the date when it is closed OR referred to further investigation. Calculated in days. |
| Pending (close of FY) | Total count of Non-Sworn Investigations which have been received by the board, but have not yet been closed or referred to further investigation. |
| Sworn Investigation | When a case is assigned for field investigation by an investigator who IS a sworn peace officer. |
| Closed | Total count of Sworn Investigations closed by the board. |
| Average days to close | Cycle time; from the date when the Sworn Investigation was received as a complaint, to the date when it is closed OR referred to further investigation. Calculated in days. |
| Pending (close of FY) | Total count of Sworn Investigations which have been received by the board, but have not yet been closed or referred to further investigation. |
| LICENSE DENIALS | |
| License Applications Denied | Number of License Denials Issued |
| SOIs | Statement Of Issues |
| SOIs Filed | Total count of SOIs filed. |
| SOIs Withdrawn | Total count of SOIs withdrawn. |

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| SOIs Dismissed | Total count of SOIs dismissed. |
| SOIs Declined | Total count of SOIs declined. |
| Average Days SOI | Cycle time; from the date the case was received as a complaint to the date when the SOI was issued. Calculated in days. |
| ACCUSATIONS | |
| Accusations Filed | Total count of Accusations filed. |
| Accusations Withdrawn | Total count of Accusations withdrawn. |
| Accusations Dismissed | Total count of Accusations dismissed. |
| Accusations Declined | Total count of Accusations declined. |
| Average Days Accusations | Cycle time; from the date the case was received as a complaint to the date when the Accusation was issued. Calculated in days. |
| DISCIPLINE | |
| Disciplinary Actions | |
| Proposed/Default Decisions | Total count of Proposed/Default Decisions filed. |
| Stipulations | Total count of Stipulations filed. |
| Average Days to Complete | Cycle time; from the date the case was received as a complaint to the date when the Disciplinary Order was issued. Calculated in days. |
| AG Cases Initiated | Total count of cases referred to the Attorney General. |
| AG Cases Pending (close of FY) | Total count of cases pending at the AG. |
| ISO | Total count of Interim Suspension Orders (ISOs) issued. |
| Disciplinary Outcomes | |
| Revocation | Total count of Disciplinary Orders to revoke a license. |

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| Voluntary Surrender | Total count of Disciplinary Orders to surrender a license. |
| Suspension | Total count of Disciplinary Orders requiring only the Suspension of a license. |
| Probation with Suspension | Total count of Disciplinary Orders requiring both Suspension of a License and Probation. |
| Probation | Total count of Disciplinary Orders requiring only the Probation of a license. |
| Probationary License Issued | Total count of Probationary Licenses issued. |
| Compliance Actions | |
| ISO & TRO Issued | Total count of Interim Suspension Orders & Temporary Restraining Orders issued. |
| PC 23 Orders Requested | Total count of Cease Practice Orders sought per Penal Code Section 23. |
| Public Letter of Reprimand | Total count of Public Letters of Reprimand issued. |
| Cease & Desist/Warning | Total count of Cease & Desist or Warning Letters issued. |
| Referred for Diversion | Total count of individuals referred to the board's Diversion Program. |
| Compel Examination | Total count of orders compelling a Physical or Mental Examination. |
| CITATIONS & FINES | |
| Citations Issued | Total count of Citations issued. |
| Average Days to Complete | Cycle time; from the date the case was received as a complaint to the date when the citation was issued. Calculated in days. |
| Amount of Fines Assessed | Total amount of fines assessed. |
| Reduced, Withdrawn, Dismissed | Total count of fines reduced and citations withdrawn or dismissed. |
| Amount Collected | Total amount of revenue generated by collection of fines. |

| PROBATION | |
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| New Probationers | Total count of individuals beginning probation. |
| Probations Successfully Completed | Total count of individuals who successfully completed probation. |
| Probationers (close of FY) | Total count of probationers as of the close of the fiscal year. |
| Petitions to Revoke Probation | Total count of petitions filed to revoke a probation order. |
| Probations Revoked | Total count of individuals whose licenses were revoked due to probation violations. |
| Probations Extended | Total count of individuals whose probations were extended. |
| Probationers Subject to Drug Testing | Total count of probationers required to be tested for drugs. |
| Drug Tests Ordered | Total count of drug tests ordered. |
| Positive Drug Tests | Total count of positive drug tests. |
| Petition for Reinstatement Granted | Total count of those probationers that have been granted reinstatement in the fiscal year. |

Table 10. Enforcement Aging

Instructions will be provided under separate cover.

Table 11. Cost Recovery

This data is generated internally by each board.

Table 12. Restitution

This data is generated internally by each board.