



BreEZe Project Background and Status

(Rev 09/09/2011)

The BreEZe Project will provide the Department of Consumer Affairs' (DCA) 38 Boards, Bureaus, and Committees with a new enterprise-wide enforcement and licensing system. BreEZe will replace the existing out-dated legacy systems and multiple "work around" systems with an industry-proven integrated solution based on state-of-the-art technology. BreEZe will provide DCA organizations with a solution that provides all applicant tracking, licensing, renewal, enforcement, cashiering, and data management capabilities. In addition to meeting these core DCA business requirements, BreEZe will improve service to the public and connect all license types for an individual licensee. BreEZe will be web-enabled, allowing licensees to complete applications, renewals, and process payments through the internet. The public will also be able to file complaints, access complaint status, and check licensee information. The BreEZe solution will be housed at a three-tier State Data Center in alignment with current State IT policy.

To implement BreEZe, the Department will select a solution vendor that will provide the software solution and implementation services. To help ensure that the selected systems integrator fully understands the Department's business requirements, the DCA is utilizing a modified procurement process. The DCA pre-qualified two bidders to participate in the formal procurement process. The DCA then conducted working sessions with the pre-qualified bidders to evaluate, clarify, and validate functional system requirements, in order to adopt industry best practices where practical.

Current Status

The BreEZe Project is currently in the final stages of procurement and held a public cost opening on April 4, 2011 for the lone compliant bid. The initial solution vendor contract costs came in higher than anticipated at \$49.7 million. Due to the sensitivity of procurement rules, further disclosure regarding contract cost is not available at this time. DCA and Project leadership entered into negotiations with the bidder under Public Contract Code 6611 in order to secure a feasible contract. Contract signing is expected to occur in mid-September.

Sources of Funding

Funding for one time and ongoing project costs will be provided through a redirection of staff, available system support costs after current systems are retired and replaced, and additional funding from the DCA organizations' special funds.

Other Significant Project Activities

The BreEZe Business and Technical Teams are currently completing a number of key tasks, including but not limited to the following:

- Meeting with Boards and Bureaus to map business processes to system requirements;
- Refining the list of mandatory standard reports;
- Compiling detailed information on system interfaces; and,
- Developing data cleanliness tools for legacy system data.

Key milestones for the remainder of the project are presented below:

Key Milestones for the BreEZe Project

ACTION	DATE
1. Legislative Approval to Move Project Forward	August 2011
2. Contract Signing	September 2011
3. Release One Implementation Date	July 2012
4. Release Two Implementation Date	February 2013
5. Release Three Implementation Date	October 2013